Phitchawat Lukkanathiti

Pangkok, Thailand · ■ me@phitchaw.at · • +66 (0) 89 413 4748

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Software Engineer across development, infrastructure, and DevOps; seeking growth to expand technical skills. Proven in crisis response and scaling secure, high-availability systems. Conviction: value comes from people and sound engineering, not LLM hype.

PROFESSIONAL EXPERIENCE

LINE Pay (Thailand) Co., Ltd.

Site Reliability Engineer

Bangkok, Thailand Jan 2024 – Present

- A subsidiary company of LINE MAN Wongnai.
- Architected and managed PCI-DSS-compliant infrastructure supporting high-volume payment processing
- Automated critical operational workflows using Python and Bash scripting
- Designed and provisioned scalable infrastructure for Network Separation Project using IaC principles
- Implemented comprehensive monitoring and alerting systems for production environments

Merkle Capital Co., Ltd.

Senior Full-Stack Software Engineer / Developer

Bangkok, Thailand Oct 2023 – Jan 2024 (4M)

- Executed hiring and onboarding processes as acting technical lead, managing cross-functional interviews
- Orchestrated rapid incident response for critical DDoS attack (1-hour mitigation) and VM recovery (2 hours)
- Optimized CI/CD pipeline performance, reducing runtime from 30 minutes to 12 minutes
- Strengthened security posture by implementing SSL PostgreSQL connections and access controls
- Architected background task processing system using Bull queue and Redis for improved scalability

Full-Stack Software Engineer / Developer

Oct 2022 – Sep 2023 (12M)

- Developed and maintained core digital asset management platform serving enterprise clients
- Enhanced KYC compliance by integrating advanced liveness detection through Verifio API
- Delivered fund-switching feature with optimized CI/CD pipeline and comprehensive Cypress test coverage
- Managed multi-site network infrastructure including Wi-Fi systems for Dragon Town and MitrTown offices
- Implemented security testing infrastructure with mock phishing campaigns and outbound proxy services

Project Manager

Jun 2022 - Sep 2022 (4M)

(Outsourcing under D.E. Wellington Technologies Co., Ltd. | Concurrent with LINE MAN part-time role)

- Led cross-functional team of 8 (1 PM, 4 Developers, 2 QAs, 1 UX/UI Designer) in Trading Terminal development
- Served multiple leadership roles: Technical Lead, DevOps Engineer, System Architect, Product Owner, Scrum Master
- Delivered complex financial platform integrating real-time market data and portfolio management

LINE MAN Wongnai Co., Ltd.

Bangkok, Thailand Apr 2022 – Sep 2022 (6M)

Site Reliability Engineer (Part-time)

- Executed large-scale cloud migration from Huawei Cloud to AWS, ensuring zero-downtime transition
- Enhanced GitLab CI capabilities with single-branch workflow optimization for improved deployment efficiency
- Developed automated log collection and analysis tools for tech infrastructure auditing and compliance

ExxonMobil Corporation

Bangkok, Thailand May 2021 – Nov 2021 (7M)

Platform Engineering Intern

• Conducted comprehensive QA testing on enterprise POS systems and developed automation PoCs

- Resolved critical retail batch validation errors affecting daily operations across multiple locations
- Engineered diagnostic scripts reducing investigation time from 20 days to 2 hours

Freelancer / Outsourcing

2014 - 2022

Developer, Project Manager, Software Engineer

- Built enterprise LINE Official Accounts management platform with cost-effective broadcasting solutions
- \bullet Developed KOBBank SaaS platform: bank transaction crawler with 400+ licenses and >2.4M THB revenue
- Created comprehensive drone image processing solutions (live video, crop analysis, orthophoto, 3D mapping)

TECHNICAL SKILLS

Programming Languages: Python, Golang, JavaScript, TypeScript, C

Backend Frameworks: FastAPI, Flask, Express, Django, Laravel, CodeIgniter, Celery

Frontend Technologies: React, Tailwind CSS, Bootstrap, jQuery

Database Systems: PostgreSQL, MySQL, MariaDB, MongoDB, Firebase Firestore,

Firebase Realtime Database, Redis

Cloud & Infrastructure: AWS, GCP, Kubernetes, Docker, Terraform, ArgoCD, CloudFlare

DevOps & Orchestration: GitLab CI/CD, Jenkins, Helm, Kustomize, Kpt, Kong Development Tools: Git, GitHub, GitLab, VSCode, GoLand, PyCharm

System Administration: Linux, Bash scripting, Network Security, PCI-DSS Compliance

EDUCATION

Kasetsart University

Bangkok, Thailand

B.Eng. (Computer Engineering), Second Class Honors GPA: 3.42

Aug 2018 – Apr 2022

Senior Project: Optimizing and Deploying WebODM on a Kubernetes Cluster on Bare-metal Server

PUBLICATIONS

On the Scaling of Drone Imagery Platform Methodology Based on Container Technology Journal of Information Processing Systems (JIPS), Aug 2024

The study enhanced WebODM, a drone imagery processing platform, by using container technology and Kubernetes for scaling. While response time slightly increased (1.9%), throughput improved by 101% enabling better concurrent user support. Automation using infrastructure as code was also explored. DOI: 10.3745/JIPS.04.0313

CERTIFICATIONS

Pitching and Negotiation

TUXSA, May 2025

Certificate ID: VHT04ID

Accelerating CUDA C++ Applications with Multiple GPUs

NVIDIA DLI, Apr 2021

Certificate ID: 1a1750b258d64ef89b466fa286e31f0a

KEY PROJECTS

2024 - CloudPBX / Telephone System

(FreePBX, SIP)

Enterprise PBX communication system for Merkle Capital Co., Ltd. and Cryptomind Group.

2022 - Trading Terminal for Merkle Capital

(Django, React, GCP, Terraform)

Comprehensive asset management system for cryptocurrencies and digital tokens.

Project Value: 1,300,000 THB

2021 - WiFi Hotspot & Logging System

(Mikrotik, Synology NAS)

Enterprise WiFi infrastructure with comprehensive traffic logging. Cost optimization: 30,000 THB.

2020 - KUFillingGood

(Firebase, JavaScript, Google Cloud Storage)

Third-party KU class registration advisory system serving university students.

2014-2016 - KOBBank Platform & Admin System

(PHP, Python, PyTorch, MariaDB)

Bank transaction crawler SaaS with licensing and billing management system.

400+ total licenses (89 active), Project Value: >2,400,000 THB

LEADERSHIP & RECOGNITION

- 1st place KPMG Cyber Security Challenge 2021 (Team Leader of Kaidonjai)
- 1st place ASEAN group of ASCIS2021 (Team Leader of IDK IDK IDK)
- 1st place Thailand Cyber Top Student 2021 (Team Leader of IDK IDK IDK)
- First Prize ASC 20–21 (Asia Supercomputer Community) Recognized for optimizing QuEST and infrastructure preparation
- 2nd place Financial Cybersecurity Bootcamp 2020 (Thai Bankers' Association)
- 2nd place Thailand Cyber Top Talent 2022 (Senior Level)

LANGUAGES

Thai: Native Speaker

English: TOEIC 820/990 (B2/Upper-Intermediate)